



Distributor Service Inc.

Wholesaler to Cabinet & Woodworking Manufacturers

800-745-1778 • www.distributorserviceinc.com

Temporary Curb-Side Will-Call Procedures

To minimize physical contact and maintain social distancing recommendations, DSI has adopted new procedures for customer will-call pick ups. Until further notice, please follow the steps below.

- 1** Prior to arriving at a DSI facility, Will-Call, in-person pick up customers should call customer service at 800-745-1778 and pre-place their orders.
- 2** Payment methods remain the same: Account Credit, Debit or Credit Cards and Company Checks are preferred.
- 3** Upon arrival at a DSI facility, park in the designated will call area. If an associate does not acknowledge you, please call a representative at **800-745-1778** to identify which branch you are at and to let DSI know you are ready for your pick up.
- 4** You will be instructed how best to proceed with the loading of your order.
- 5** Be advised, restrictions on personally selecting and sorting inventory may apply.

Thank you for adhering to DSI's new temporary will-call policy. If you have any questions, please call or text DSI customer service at 800-745-1778 or e-mail sales@maildsi.com.